



Keeping in Contact

The Dukes Cambridge Summer School is managed by Summer Boarding Courses Ltd. You can contact a member of the Summer Boarding Courses team at any time before, during or after your child's stay with us.

The Student Experience Team will be your dedicated point of contact.

During your child's stay at Dukes Cambridge Summer School, should you have any questions regarding the booking, payment issues or travel details, you can continue to contact us at the Summer Boarding Courses Head Office. To contact the Summer Boarding Courses Head Office, please use the details below:

Email: admissions@summerboardingcourses.co.uk

Phone SBC Head Office: +44 (0)1943 878 518

During the summer, if you would like to speak to one of our staff members at the school, you will be able to contact the Dukes Cambridge Summer School office directly on to be confirmed.

To send a letter or package to a student during their stay, please address to:

Student Name
Summer Boarding Courses at Sancton Wood School
57 Bateman Street
Cambridge
CB2 1LR

Visiting Students at Dukes Cambridge Summer School:

Parents, guardians and friends are welcome to visit students at the college, although it is *imperative* that 24 hours' notice is given in writing prior to any visit. If a student is to be taken out of the school or out of the care and responsibility of our staff, the parent or guardian *must* provide written permission in advance.

Any visitors to Dukes Cambridge Summer School *must* sign-in at the School Office with valid identification.

Mobile phone use:

Students are welcome to bring mobile phones with them to the school and are encouraged to phone home upon arrival. All students are offered a free UK SIM card to make it simpler for parents to phone them in the UK. The UK SIM card will only work in an unlocked handset. Students don't need to buy any credit for the UK SIM card to receive international calls; however, they will need to purchase credit so that they can phone home. We can cut sim cards to fit all handsets, including those which require macro, micro and nano sims.



If you want to contact your child directly during their stay, in the first instance you should try to call their mobile phone or UK SIM card number. The best time of day to try and speak to your child is during their Free Time, between 4:15pm and 6:15pm UK time. We kindly request that phone calls from parents to their children are limited to one call per day. This is because students are not permitted to use mobile phones during lessons or activities, and it allows all the students staying with us to become as fully involved as possible in the daily schedule of lessons and activities.

If you cannot get hold of your child on their mobile phone and you want to speak to them, you can either call the Summer School Office or the Student Experience Team in the SBC Head Office. If you do call the Summer School Office number, you will be able to speak to a member of the Summer School Management team, and they will arrange a time for you and your child to speak. We are very happy for students to use the Summer School Office telephone if there is a problem, or if their personal devices are unable to make international calls.

Other personal electronic devices, such as laptops/iPads/tablets, are permitted on site for the purposes of contacting home and academic study. For further details please refer to our What to Bring guide.